



Online Valuation

Online Valuation, otherwise known as Contract Enquiry, is a free service available through your Durell system that allows you to obtain the current funds, units and prices for investment contracts. This saves you having to phone or email providers, hence reducing time and cost, while also avoiding keying errors.

Once your fund names have been matched (n.b. just once per fund) with the names used by the providers, at the click of a button you can obtain the current funds, number of units, price, value and currency for the selected policy or contract. Switched-out funds are cleared and replaced, and any new funds are automatically created. This information can be used for various reports and activities within your Durell system, including:

- ✓ portfolio valuations
- ✓ fund listings
- ✓ net worth
- ✓ inheritance tax analysis
- ✓ mailshotting
- ✓ policy summaries
- ✓ business management information
- ✓ pensions summaries and reporting

We currently offer online contract enquiry with the following product providers:



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To start using this service you must first register with each of the product providers from whom you need valuations. It is important to note that each provider has their own requirements, some needing a username and password (which may or may not be the same one used to log in to the provider's website) and others needing a Unipass certificate. In addition, some providers such as Cofunds have their own type of digital certificate. We recommend you contact us to clarify how you access the online valuation service with each provider (i.e. whether they need certificates, or a username and a password, or whether your current details for accessing their extranet will be sufficient).

Please note if using a Unipass certificate, you will need one for each person who will be using the online valuation service. The good news is that these certificates only need to be set-up once, and the yearly renewal is easy to do. Unipass is an initiative developed by Origo services and certificates can be obtained free of charge from www.unipass.co.uk.

To further enhance the valuation service we offer a fund price feed from Financial Express which provides updated fund prices should online valuation with the insurer fail. This significantly reduces the valuation failure rate, resulting in a more reliable service to your clients.

Benefits to you will be:

- ✓ You save time as data is imported directly into your Durell system, so no need to re-key or worry about mis-keying errors
- ✓ The process is much quicker and more efficient than paper valuations, or visiting the provider's website, so again you save time
- ✓ A valuation failure rate as little as 7.63% (as at February 2012 and with Financial Express feed)

You will need:

- ✓ A Durell Solution program (e.g. "Financial Adviser") to provide the source data
- ✓ A broadband Internet connection
- ✓ To register with each of the product providers you require
- ✓ To contact us for help with the set-up process in your Durell system